



Avinashilingam Institute for Home Science and Higher Education for Women

(Deemed to be University under Category 'A' by MHRD, Estd. u/s 3 of UGC Act 1956)

Re-accredited with 'A+' Grade by NAAC. Recognised by UGC Under Section 12 B

Coimbatore - 641 043., Tamil Nadu, India

Library

Library Feedback/Suggestion Form

Dear Users,

I thank you for your continued help and support of the library and its staff. I request you to kindly give us a few minutes of your time for feedback. This feedback will help us to reflect and improve, so please offer us your views. Please tell us about things like whether the collection of books in the library meets your needs, and the overall functioning of the library system. We thank you for your support and your time.

SECTION A: General Information

- Name** :
- Roll No & Branch** :
- Date** :
- Status in the Institution** : UG PG M.Phil Ph.D Others
- Section Visited** : Circulation Reference ETD lab
 Periodical Reading
- Purpose of Visit** : For reference/research purposes
 To borrow materials
 To make use of facilities (ex. Online, CD-Rom etc.)
 Others _____
- Frequency of Visit** : Daily Weekly Monthly
 Others _____

SECTION B: Feedback

Help us evaluate our services by checking the appropriate answer:

1. LIBRARY STAFF:

- | | | | | | |
|------------------------------------|---|------------------------------------|-------------------------------|---------------------------------------|---|
| Response | : | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Not Satisfactory |
| Knowledge & Competency | : | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Not Satisfactory |
| Efficiency & Promptness | : | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Not Satisfactory |
| Effectiveness | : | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Not Satisfactory |

2. ENVIRONMENT:

- Cleanliness & Ambience** : Excellent Good Satisfactory Not Satisfactory
- Lighting & Ventilation** : Excellent Good Satisfactory Not Satisfactory
- Equipment & Facilities** : Excellent Good Satisfactory Not Satisfactory

3. SERVICES:

- OPAC**
(Online Public Access Catalog) : Excellent Good Satisfactory Not Satisfactory
- Clientele Assistance** : Excellent Good Satisfactory Not Satisfactory
- New Arrivals**
- Display Services** : Excellent Good Satisfactory Not Satisfactory
- Online/Internet Services** : Excellent Good Satisfactory Not Satisfactory
- Circulation Services** : Excellent Good Satisfactory Not Satisfactory
- Reference Services** : Excellent Good Satisfactory Not Satisfactory
- Periodical Services** : Excellent Good Satisfactory Not Satisfactory

4. COLLECTIONS:

Library Collection is

- Sufficiency & Availability** : Excellent Good Satisfactory Not Satisfactory
- Recency/ Updatedness** : Excellent Good Satisfactory Not Satisfactory
- Physical Condition** : Excellent Good Satisfactory Not Satisfactory
- Variety** : Excellent Good Satisfactory Not Satisfactory

- 5. Overall Impression** : Excellent Good Satisfactory Not Satisfactory

6. Do you have any suggestions on how we can serve you better?

Library Staff :

Environment:

Services:

Collections:

Overall :

THANK YOU FOR YOUR TIME!!!

You may also send your questions, Comments and suggestions to: library@avinuty.ac.in

Signature